

Know What to Expect

Before and During the Installation

Here are some things you need to know and do to prepare for your kitchen installation:

1. Permits may be necessary to obtain and will be the responsibility of the contractor.
2. Do not commence with any demolition or remodel work in your kitchen prior to the delivery and inspection of your cabinets. Missing or damaged parts may delay the installation.
3. Remove the contents of your existing cabinets and drawers prior to installer arriving. Remove wall hangings and clear countertops. Turn off furnace fan.
4. If pre-arranged, the installer will remove and replace your existing cabinets and countertop.
5. If a pre-existing or hidden condition is encountered during the installation, which will hinder the integrity of your job, your installer will inform you and the store of the situation and determine whether this issue needs to be fixed before the installation continues. You will be provided with options, based on the issue encountered. If additional charges apply, you can make an informed decision before work proceeds.
6. If you are purchasing a solid surface countertop, then expect to be without a kitchen sink for a few weeks. This could occur because of the timing between your cabinet installation and countertop template, fabrication and installation. Solid surface countertops are templated and installed by the solid surface fabricator, not our installer. The fabricator will secure the sink, and plumbing can not be hooked up for 24 hours. You may have the installer provide you with a temporary sink for an additional cost. If you are purchasing a laminate countertop, the installer will cut the hole for the sink and secure it.
7. Though your installer will make every effort to contain dust to the work area, it will inevitably spread to other areas of your home. We apologize for the inconvenience, but assure you that it will be worth it once your kitchen is completed!
8. While your kitchen is out of commission, you may need to temporarily establish new meal routines. Consider relocating the microwave, refrigerator and small portable appliances (toaster, can opener, etc.) to another room or make other meal arrangements.
9. As a safety precaution, please keep children and pets out of the work area.
10. Once the installation is complete, the installer will do a final inspection with you to ensure the work meets your expectations.

Celebrate and Enjoy!